



MAINTENANCE RECOMMENDATIONS FOR LUXURY VINYL TILE AND PLANK

PRIOR TO INSTALLATION

The home must have a working heat and air conditioning source that is operational for a minimum of one week prior to installation and remain in operation throughout the life of the floor. Conditions should be at the same temperature and relative humidity level expected during normal use (between 65-85F/18-29C, with a relative humidity no greater than 65%).

PREVENTIVE MEASURES AND TIPS FOR FLOOR CARE

The easiest way to maintain the optimal look and performance of your floor is to reduce the amount of dirt, grit, and other contaminants with an effective barrier or walk-off mat. This should be cleaned regularly. The use of rubber-backed or coco-fiber mats is NOT acceptable, as they are known to discolor resilient floors.

Never slide heavy furniture or fittings over an unprotected floor. Severe scratching or damage may occur as a result.

The floor should be protected from wheels, castors or feet of fittings and furniture, avoiding rubber products, which may stain the floor. Protective mats should be used under office chairs with castors or wheeled furniture.

Use hard plastic or felt pads under heavy furniture to prevent point loads.

Use flat, polished metal or nylon glides with a minimum diameter of 1" (25 mm) under chairs and stools. These should have a rounded edge and pivot to remain in flat contact with the floor. Non-staining felt pads can also be used, provided they are changed on a regular basis to prevent dirt, debris, and grit build-up.

Wide, non-staining castors at least 2" (50 mm) in diameter, or floor protectors should be used on rolling furniture, such as office chairs.

Furniture polish and window cleaning agents should be applied directly to a cloth to avoid overspray or spillage onto the floor. Contact with some agents, such as silicone, will make the floor surface extremely slippery, which may result in accidents.

BASIC CLEANING

Once all traces of adhesive have been removed, the floor should be vacuumed to remove all dust and loose debris, then cleaned with pH neutral cleaner specifically formulated for use on resilient floor covering in accordance with the manufacturer's instructions and allowed to dry.

Always remove excess moisture to prevent slip and fall hazards. Excess moisture may also impact adhesive, breaking the bond, and causing the flooring to release from the substrate.

Do not use soap-based detergents, caustic, or abrasive cleaners.

Do not use steam mops.

SPOT PROTECTION AND STAIN REMOVAL

Most domestic cleaning agents will not harm the floor; however, all residue of any cleaning agent should be removed immediately to avoid discoloration.

Corrective Action:

1. Wipe up immediately with a clean cloth
2. The area should then be treated with a diluted pH neutral cleaning agent, using a damp cloth or sponge
3. Obstinate spots may require use of a nylon sponge
4. Should the spot still remain, moisten a cloth with clear odorless mineral spirits and rub in a circular motion over the area. Always test in an inconspicuous area to check for compatibility of the mineral spirits and flooring. *Note: only use mineral spirits in well-ventilated rooms.*

The following substances may stain or cause discoloration of resilient flooring:

Tar, nail-polish, varnish, some spices, shoe polish, paints containing acetone, lipstick, solvent-based paints, rubber mats, coco-fiber mats, asphalt, permanent markers, crayons, hair dye

Additional considerations for floor care:

- Sweep, mop or vacuum the floor regularly.
- Never use a steam mop on the flooring. Use of steam mops may cause damage to your floor.
- Always use clean floor care applicators. Use of dirty applicators redistributes the dirt throughout the floor surface.
- Do not mix cleaning products from different manufacturers – they may not be compatible.
- Always wipe up spills immediately.
- Always remove excess moisture from floor.
- Always take precautions to prevent dark rubber from coming into contact with the floor.
- Never deviate from the manufacturer's recommended instructions for use of maintenance products.
- Always use warning signs to advise that cleaning is in progress –slippery floors present a slip/fall hazard
- Always protect against exposure to direct sunlight through use of curtains, blinds, or solar film to protect against thermal dimensional changes.

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